

Reliable, Quality Voice Services from CoastConnect

Your voice service from CoastConnect offers an array of advanced, easy-to-use features to bring convenience and efficiency to your communications and your life. You can manage these features through your secure voice portal, or directly from your phone.

Quick tips to manage features from your phone

| | ON | OFF | |
|--|-------------------------------|-------------------------------|---|
| Anonymous Call Rejection | *77 | *87 | Anonymous Call Rejection: Reject incoming calls that have blocked their directory or identification information. Anonymous callers will hear an intercept message when they call. |
| Call Forward Always | *72 | *73 | Call Forwarding: Forward incoming calls to another number when your line is busy, or you don't answer. Enter the 10-digit phone number for the call forwarding destination and press #. Listen for the confirmation message. |
| Call Forward Busy Line | *90 | *91 | Call Return: Quickly dial the number of the last incoming call. |
| Call Forward — No Answer | *92 | *93 | Call Waiting: Switch to new incoming calls while already on another call. |
| Call Forward Not Reachable | *94 | *95 | Caller ID: Identify callers before answering the call. Block Caller ID information from being delivered with Outbound Caller ID Block. |
| Call Return | *69 | | Clear Voice Message Indicator: Clear the indicator on your phone that shows voice messages. |
| Call Waiting | *56 | *57 | Do Not Disturb: Halt calls, pages or intercom messages. Callers will receive a busy message and be sent to voicemail or receive a busy signal. |
| Caller ID | #31 | *31 | Flash Call Hold: Place a call on hold. |
| Block Caller ID information for all calls | *68 | *81 | Last Number Redial: Quickly dial the number of the last outgoing call. |
| Block Caller ID information for one time | *67 and 10-digit phone number | *82 and 10-digit phone number | Speed Dial: Add frequently dialed numbers for quick and simple access. |
| Do Not Disturb | *78 | *79 | Three-Way Calling: Create a call that includes three parties with each on a separate device. |
| Last Number Redial | *66 | | Voicemail: Send calls to a personal voicemail while on another call, not at the office or just too busy. Messages can be conveniently retrieved by phone, online account or email. |
| Speed Dial | *74 | • | Main Voicemail Menu Options: First Time Setup or Reset Voicemail Passcode. |
| Voicemail <i>(Default passcode 8642)</i> | *98 | | |
| Clear Voice Message Indicator | *99 | • | |